



RETURNS FORM

Order No.

Order Date

Return from

Name

Address

Item SKU

QTY

Reason Code / Comments

Reason Codes

- A = Exchange required (please provide details)
- B = Product not required
- C = Quality not as expected
- D = Incorrect item
- E = Item is damaged/faulty
- F = Other (please provide detail)

Faulty Products

If you have received a faulty item please send through images of the fault to sales@butefabrics.com and a member of our team will give you further instruction.

Please read our returns policy below.

Please complete this form and return it with the items carefully secure in the original packaging with the address label attached clearly on the front.

Bute Fabrics Returns Policy

If you are not entirely satisfied with your order you can return your product to us within 30 days from the date of delivery if it is unused/unworn and in its original packaging with all labels still attached. If you have any queries about our returns policy, please contact us at sales@butefabrics.com. All returns are at the customers expense and Bute Fabrics does not take responsibility for any undelivered or lost returns and are not liable for custom or duty charges on returned products. All fabric meterage, fabric samples and clearance products are non-refundable.

To return your order you should complete this returns form and include this in your returning package. We also advise emailing our team at sales@butefabrics.com with your details and order number to ensure your returned order is received and processed efficiently. We recommend that you send your returned order tracked – special delivery to ensure the package is delivered back to us successfully.

If you still have questions please visit www.butefabrics.com/terms

Bute Fabrics Ltd.
4 Barone Road
Rothesay
Isle of Bute
Scotland PA20 0DP
Registered in Scotland SC062040